

# Sport NZ group migration to M365 delivers a better way of working

## Highlights

- Migration to SharePoint Online completed on time and on budget
- Improved information governance with iWorkplace Smart Records 365 solution
- Microsoft Teams key to improving working together - across offices, working from home and between external parties, such as the regional sports trusts and groups project management
- Templates reduce SharePoint site set-up time by half

“Information Leadership were great to work with. I’d recommend them to any organisation...”

Catherine Campbell,  
SharePoint Business Analyst

## Sport NZ - Ihi Aotearoa

As the kaitiaki of the active recreation and sport system in Aotearoa, Crown agency Sport NZ works with communities around the country to give Kiwis young and old opportunities to stay active and achieve their sporting ambitions.

Through High Performance Sport NZ (HPNZ), the agency is also a driving force behind the success of our elite athletes, who returned from the 2021 Tokyo Olympics with 20 medals, a record haul.

## Customer Challenge

- Retirement was looming for the on-premises SharePoint 2013 installation
- Sport NZ needed to undertake a swift and orderly migration to SharePoint Online and Microsoft 365
- Over 4,000 document libraries and 800 SharePoint team sites had to be mapped and migrated
- Information governance was needed to ensure compliance with the Public Records Act and the new Privacy Act 2020, which came into effect as the project came to its completion
- The migration took place during a challenging period - COVID19 was causing major disruption to sports activity and the team needed to work remotely

## The Solution

As an established and trusted advisor to Sport NZ, Information Leadership was a logical choice to assist with the migration from SharePoint on-premise 2013 to **SharePoint Online and Microsoft 365**.

- **One tenancy** was created, with separate, secure areas for Sport NZ and HPNZ
- An enhanced **governance framework** for **Microsoft Teams** was designed and applied, allowing Sport NZ to collaborate with a wider group of external parties with easy to manage information access and permissions
- New **intranet** capabilities were developed, utilising SharePoint Online, giving ready access from mobile devices and increasing interaction
- Improvements are underpinned by **iWorkplace**, Information Leadership’s automation solution to help organisations quickly get the most from M365 at scale:

- **Smart Metadata** allows documents to be auto classified to avoid user entry of metadata, needed for compliance and refining search
- **Smart Records** makes compliance simpler, streamlining the archiving and destruction of documents
- **Template Central** was implemented to give all staff easy access to standard templates and documents
- **Smart Provisioning** enables staff to request and create new Teams and workspaces from templates to ensure consistency and compliance
- **More collaboration** – Sport NZ has added 35 Teams channels since the migration, 16 of them with external parties
- **Better search** - search results based on improved metadata design makes it easier for Sport NZ staff to find information
- **Robust information security** - staff can work extensively within Teams channels without the fear of accidentally sharing highly sensitive financial or athlete performance information
- **Smart Records reports** are used by Sport NZ's information compliance officer to gain status updates on the agency's documents, as well as setup retention and disposal that automatically runs and provides reports and the ability for manager approval. These are functions normally only available with Microsoft E5 licences

## Results

- **A modern workplace** for Sport NZ that is flexible, scalable and fully compliant with its information policies and government legislation
- **Improved efficiency** - new SharePoint sites can be much more easily created with templates and iWorkplace automation. Eighteen team sites for new partnerships were recently created in half a day, a process that previously would have taken a couple of days
- **Staff engagement** with SharePoint has increased by 13%, while the number of requests to the IT team to enable functionality has nearly doubled, as more people discover the power of working in the new environment

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